

EDITED PRESS RELEASES

TRANSPORT FOR LONDON / LONDON UNDERGROUND

WORK BEGINS TO BUILD NEW MAINTENANCE FACILITY AT NEASDEN DEPOT

28 September 2010

A 93 ton bridge was installed at Neasden depot last weekend as part of works to build a new train maintenance facility at the depot. The installation of the bridge will mean that disruption to the depot is minimised while the new lifting and maintenance facility is being constructed. The new facilities will accommodate the new trains that will serve the Metropolitan Line, providing more room and more up-to-date maintenance equipment. The Bailey bridge, which is approximately 93 tons and 54m long, was installed using Europe's largest mobile crane.

LONDON UNDERGROUND TO REVIEW NON-OPERATIONAL STAFF ROLES TO FURTHER REDUCE COSTS AND IMPROVE EFFICIENCY

7 October 2010

London Underground has today started consulting with trades unions over necessary changes to non-operational functions, to ensure that the company is operating as efficiently as possible to deliver customer services, the vital Underground upgrade programme and the best possible value for taxpayers and fare payers. LU is reviewing all non-frontline services to ensure the right levels of resources are in place, and to protect the twin priorities of delivering excellent daily customer service and the Underground Investment Programme, so vital to support the economy and growth of London and the UK as a whole. The review will reflect recent changes which have led to reductions in activity in some back-office areas, such as the changes in the formal contractual arrangements following the acquisition of Tube Lines.

Customer facing and frontline roles, such as train operators, station and maintenance staff are not affected by this review. Around 400 permanent employees in back-office roles will be affected and a similar number of back-office posts which are currently vacant or filled by non-permanent staff will also be affected.

MAYOR CONFIRMS 2011 FARES AT LEVEL SIGNALLED LAST YEAR AND PROTECTS ALL FREE AND CONCESSIONARY TRAVEL

20 October 2010

- Government's spending review means tough choices, but fare rises kept to absolute minimum to protect transport investment and frontline services.
- Average RPI plus two per cent fare rise from January 2011, as signalled in 2009.
- All free and concessionary fares protected in full.

The Mayor of London, Boris Johnson, today confirmed that, from January 2011, fares on London's Underground, buses, London Overground, DLR and trams will rise only by the level signalled last year, the minimum to secure investment in London's transport network and protect frontline services. All free and concessionary travel for the elderly, the young, the poorest and disabled Londoners has also been protected in full.

From 2 January, 2011, fares on Transport for London's services will rise by an average RPI plus two per cent, the assumption outlined by the Mayor when TfL published its most recent Business Plan in October 2009. Based on July's RPI figures of 4.8 per cent, this represents an average 6.8 per cent fares increase across TfL services and Oyster pay as you go. The Mayor's decision on fares comes following tough negotiations over TfL's future finances as part of the Government's Comprehensive Spending Review, which saw TfL's overall grant funding from the Department for Transport (DfT) reduced by £2.17bn in total over four years, or 21 per cent in real terms in 2014/15, when compared to the base year of 2010/11. However, as DfT funding is around one third of TfL's total funding, this represents less than eight per cent of TfL's planned expenditure on capital investment (excluding Crossrail) and frontline services.

Despite this reduction in funding, the Mayor also confirmed today that TfL's funding settlement means he will continue to deliver his top transport priorities, insofar as the Underground is concerned included the upgrade of the Underground and construction of Crossrail, which together will add 30 per cent capacity to London's rail transport network and provide a £78 billion boost to the UK economy.

One new initiative to be introduced in January is that during the evening peak, all Underground journeys into Zone 1 will be charged at the off-peak rates, as opposed to the peak fare currently charged. This 'contra flow' system reflects available capacity on these Underground journeys at this time. On London's buses, the Oyster pay as you go fare will only go up by 10p to £1.30. All free and concessionary fares have been protected, which means that 40 per cent of bus passengers will continue to travel free or at a substantial concessionary rate. On the Underground, Oyster pay as you go fares typically increase between 10p and 30p, with some off-peak fares frozen. The Underground cash fare in Zone 1 is frozen but other cash fares increase, ensuring that Oyster pay as you go continues to be the cheapest way to travel around the Capital.

**TfL RAIL SERVICES – LONDON UNDERGROUND, DLR OYSTER AND LONDON OVERGROUND
PAY AS YOU GO, CASH AND TRAVELCARD PRICES:**

	Current 2010		2011	
	Peak	Off peak	Peak	Off peak
PAYG – SINGLE JOURNEY FARES:				
<i>Including Zone 1</i>				
1 Zone	£1.80	£1.80	£1.90	£1.90
2 Zones	£2.30	£1.80	£2.50	£1.90
3 Zones	£2.70	£2.40	£2.90	£2.50
4 Zones	£3.10	£2.40	£3.40	£2.50
5 Zones	£3.80	£2.40	£4.10	£2.70
6 Zones	£4.20	£2.40	£4.50	£2.70
PAYG – SINGLE JOURNEY FARES:				
<i>Excluding Zone 1</i>				
2 Zones	£1.30	£1.30	£1.40	£1.30
3 Zones	£2.20	£1.30	£2.20	£1.40
4 Zones	£2.20	£1.30	£2.50	£1.40
5 Zones	£2.20	£1.30	£2.50	£1.40
CASH – SINGLE JOURNEY FARES:				
<i>Including Zone 1</i>				
3 Zones	£4.00		£4.00	
4 Zones	£4.00		£5.00	
6 Zones	£4.50		£5.00	
<i>Excluding Zone 1</i>				
5 Zones	£3.50		£5.00	
SEVEN DAY TRAVELCARD PRICES:				
<i>Including Zone 1</i>				
2 Zones	£25.80		£27.60	
3 Zones	£30.20		£32.20	
4 Zones	£36.80		£39.40	
5 Zones	£44.00		£47.00	
6 Zones	£47.60		£50.40	
<i>Excluding Zone 1</i>				
2 Zones	£19.00		£20.80	
3 Zones	£21.40		£22.80	
4 Zones	£25.60		£27.40	
5 Zones	£32.40		£34.40	

CASH FARES ON TfL RAIL SERVICES (LONDON UNDERGROUND, LONDON OVERGROUND AND DLR,):

- Underground cash fares are now used by under two per cent of Underground users.
- In 2011, the cash fare for up to three zones will be £4, and for up to 6 zones £5.
- For travel via Zone 1, this means a fare freeze for up to 3 zones.
- Child fares remain at half the adult fares.

CONCESSION FARES:

Oyster PAYG – Under 16s fares on TfL rail services:

Under 11s accompanied by an adult will continue to travel free at all times on all TfL rail services. For older children, the off-peak PAYG fare is frozen. The child peak single pay as you go fare for under 16s increases from 65p to 70p – half the minimum adult fare of £1.40. The off-peak daily cap for under 16s rises from £1.00 to £1.30.

Child off-peak Travelcard:

The child off-peak printed Travelcard increases from £2.00 to £3.00. This will be the first increase to this fare for over 10 years. Using Oyster pay as you go remains cheaper.

Railcard holders:

Holders of 16-25, Senior, Disabled and Forces Railcards will continue to be entitled to a 34% discount on the off-peak rail caps.

New Oyster card deposit:

The £3.00 deposit on new Oyster cards has been unchanged since the launch of Oyster pay as you go. In the 2011 fares package some single Oyster fares will cost over £6.00, and the deposit is designed to provide an effective deterrent to the disposal of cards with negative pay as you go balances. From January 2011, the Oyster deposit will increase to £5.00 and will continue to be refundable on the return of any cards.

LONDON UNDERGROUND AND BT TO TRIAL WI-FI AT CHARING CROSS UNDERGROUND STATION

28 October 2010

Passengers will be able to log on to the internet from their laptops or mobile phones at Charing Cross Underground Station from 1 November 2010. London Underground has teamed up with BT Openzone, the Wi-Fi provider, to launch a six month trial. The trial, which will test how the service works and look at customer take up, will include live Transport for London service updates available to all Wi-Fi users including non-BT users. The ticket hall area and Northern and Bakerloo Line platforms at Charing Cross Underground station will become the latest addition to the 1.6m BT wireless broadband hotspots in the UK and will allow customers to connect to the web. Any passengers with a Wi-Fi enabled device such as a smartphone, laptop, netbook or tablet computer will be able to go online or check their emails while they are passing through the Underground station. The service is free for five million BT broadband customers with unlimited BT FON Wi-Fi minutes and for BT Openzone customers.

IMPROVED TICKET OFFICE AT VICTORIA UNDERGROUND STATION

2 November 2010

Improved ticketing facilities opened at Victoria Underground station today as part of the station's upgrade works. A completely refurbished ticket office providing five large ticket issuing windows reopened in the Victoria Line ticket hall. Next to the ticket office there are five new ticket machines. They are in addition to three new machines recently installed between the staircases leading to the mainline station.