

# **EDITED PRESS RELEASES**

## **TRANSPORT FOR LONDON**

### **CONTRACT AWARDED FOR NEW BANK STATION ENTRANCE**

**2 September 2014**

Transport for London has awarded the contract to fit out the brand new Waterloo & City Line station entrance 'box' at Bank to construction specialists Hochtief UK Limited. The contract, part of a £57 million major redevelopment at the Bank/Monument interchange, will provide a new step free entrance at the station giving passengers direct access to the Waterloo and City Line from Walbrook Square. Bank station currently serves 98 million passengers per year and is one of London's busiest Underground stations. These works form part of London Underground's station capacity programme to enlarge and make step-free the capital's busiest stations.

The Waterloo & City line station 'box', which is being built by contractors working on media firm Bloomberg's new European headquarters, is an underground structure that will enable the subsequent installation of four new escalators, two new lifts and a new ticket hall. Bloomberg's contractors will hand over the box to London Underground next summer, with the final fit out scheduled to be completed by the end of 2017.

### **NORTHERN LINE REDEVELOPMENT**

In a separate project TfL are also planning to redevelop the Northern Line part of the interchange, which includes building a new Northern Line southbound running tunnel that will create more platform space, interchange tunnels and an additional station entrance, as well as step-free access to the Northern Line platforms.

### **CONTACTLESS PAYMENT ON LONDON UNDERGROUND**

**9 September 2014**

Contactless will be available on London Underground, trams, DLR, London Overground, and National Rail services that accept Oyster from 16 September 2014. The new payment option means passengers no longer have to check and top up their Oyster balance.

The new option, which is part of a range of improvements TfL is making for passengers, means that there will no longer be any need to spend time topping up Oyster balances because fares are charged directly to payment card accounts. Contactless payment cards are debit, credit, charge or pre-paid cards which can be used to make quick, easy and secure payments for everyday purchases of £20 and under.

There is no need for a PIN or a signature, just touch the card on the reader. This technology is becoming increasingly common, with half of Londoners already having a contactless card. Contactless payments work in the same way as Oyster, charging customers an Adult-rate pay as you go fare when they touch in and out on readers at the start and end of every journey.

Contactless payments on buses have already been successful with over one million passengers using their contactless payment card to pay their bus fare. Each day there are around 69,000 payments made using contactless on London Buses. Contactless payments were launched on London's buses in December 2012. In April 2014 a pilot of the contactless system started on the Underground and rail network involving around 5,000 passengers.

From 16 September passengers using contactless on the Underground, tram, DLR London Overground, and National Rail services can also benefit from daily and Monday to Sunday capping.

Contactless payments are available alongside Oyster for pay as you go passengers.

Oyster will continue to be available for those using concessionary or season tickets or who would prefer to continue paying for their travel this way.

All UK issued contactless American Express, MasterCard or Visa credit, debit, pre-paid cards will be accepted for contactless payments. Other methods of contactless payment that meet financial industry standards, including mobile phones, may also be accepted. Some non-UK cards may not be accepted and card holders should check the TfL website before attempting to use it for travel on TfL services.

It is not a requirement for passengers to sign up for an online account and register their card to travel using a contactless payment card. However, it is encouraged. Passengers are able to view 12

months of journey and payment history through an online account while unregistered passengers will only be able to access their journeys and payments over the last 7 days from a one-off log in to the TfL website or from TfL Customer Services.

## **TfL EXPANDS CLICK AND COLLECT SERVICES**

**10 September 2014**

Transport for London has announced that following the huge success of its Click and Collect trial with major retailers at London Underground station car parks, the service is now being extended to an additional 17 Underground stations, taking the total number of locations to 42. Over the last ten months, TfL has been working with a number of major retailers to trial Click and Collect services at 25 Underground station car parks.

The trial has been hugely successful for all the retailers involved, with over 10,000 Click and Collect orders being made since November 2013. Tesco has announced that it will now be expanding its Click and Collect services to an additional eight stations, bringing the total to 14 making them the largest Click and Collect retailer on TfL's network. Tesco will extend their services to Hounslow West, Wembley Park, Northwood, Ruislip Gardens, Croxley, Moor Park, Brent Cross, and Colindale by the end of the year.

Ocado has become the latest retailer to bring their services to passengers travelling on TfL's network and will be introducing their services to four LU station car parks on a trial basis. These will be available at Ealing (*which one? Ed.*), Ruislip, Eastcote and Woodford from 15 September 2014.

Waitrose has also announced that it will be the first supermarket to launch temperature controlled Click and Collect lockers at on the TfL network. From October, Waitrose's lockers will be installed in three LU station car parks at Chalfont & Latimer, Ickenham and Chorleywood.

The Click and Collect partnerships have been designed to make it more convenient for passengers to place an order online, which they then pick up from their station on their way home

In due course, TfL expect further expansion of Click and Collect, alongside the wider transformation of retail estate, where TfL will be working with existing tenants as well as new High Street brands and high quality independent retailers. Its aim is to radically improve the services on offer for passengers, and also provide more income to reinvest in improving the transport network.

TfL has also established Click and Collect partnerships with Amazon, Asda, InPost and Sainsburys. In November 2013, Asda launched the first ever Click and Collect trial with TfL at six LU station car parks. In July 2014, Sainsburys launched their first Click and Collect service with TfL at seven LU station car parks. InPost is in talks with TfL to expand their Click and Collect lockers to an additional 20 locations with more planned for the future.

TfL is also working with small businesses, independent retailers and start up companies such as LOLA's cupcakes who are currently offering their services at five locations on the LU network and Rockflower who have installed the world's first retail and vending flower kiosk at Blackfriars Underground Station.

TfL's partnerships with the retailers is part of its commercial vision to deliver significant non fares income to reinvest back into the transport network – currently forecast to generate £3.5bn over the life of TfL's Business Plan.

In April 2014, TfL announced its first innovative retail destination with seven new pop-up shops at Old Street, designed to complement existing retailers at the station. The pop-up shops give start-up businesses and established businesses an opportunity to showcase their goods and services to the 22 million passengers who use the station annually.

- Amazon currently has two Amazon Lockers at Newbury Park and Finchley Central station car parks.
- Asda currently have Click and Collect vans at East Finchley, Harrow and Wealdstone, High Barnet, Highgate, Stanmore, Epping, Blackhorse Road, Hainault, Queensbury, Canons Park, Fairlop and Hornchurch station car parks.
- Automated parcel Locker Company InPost currently has two lockers at Buckhurst Hill station car park and Victoria Coach Station.
- Sainsburys currently has Click and Collect vans at Oakwood, Totteridge & Whetstone, Woodside Park, Leytonstone, Loughton, Debden and South Woodford.

- Tesco currently has Click and Collect vans at Osterley, Redbridge, Rayners Lane, Finchley Central, Arnos Grove and Cockfosters station car parks.
- LOLA's cupcake carts are at the following LU stations: Blackfriars, Cannon Street, King's Cross (northern ticket hall), King's Cross (western ticket hall) and Waterloo.

## **CROSSRAIL**

### **BALFOUR BEATTY WINS CONTRACT TO FIT OUT CROSSRAIL WOOLWICH STATION**

**9 September 2014**

Crossrail Ltd has announced that it will award the contract for the fit-out of Woolwich station to Balfour Beatty Group Limited. The £70m contract also covers the fit-out of the two portals at North Woolwich and Plumstead at either end of the Thames Tunnel where Crossrail trains will surface. Work will begin later this month and the new station will open in 2018.

### **CROSSRAIL BEGINS LAST EAST LONDON TUNNEL**

**11 September 2014**

Over the next three months the 1,000 tonne tunnelling machine, named after four-time Paralympic champion Ellie Simmonds OBE, will complete one of Crossrail's shortest but most complex tunnels, in close proximity to the Jubilee Line, Docklands Light Railway, River Thames and River Lea.

The drive will complete tunnelling on Crossrail's south-east spur, which stretches from Stepney Green to Abbey Wood. Ellie's sister tunnelling machine, Jessica, completed the first of the two twin-tunnels from Limmo to Victoria Dock earlier this summer. Crossrail will complete its rail tunnels next year when tunnel machines Elizabeth and Victoria, currently in Whitechapel, reach Farringdon in central London. Crossrail's new rail tunnels are now 83 per cent complete and the project remains on time and within budget.

Joint Venture Dragados Sisk is constructing the eastern tunnels between Pudding Mill Lane and Stepney Green, Limmo Peninsula and Farringdon, and Victoria Dock Portal and Limmo.

### **CROSSRAIL UNCOVERS BRUNEL'S RAILWAY HERITAGE**

**22 September 2014**

Remains of structures built by celebrated engineer Isambard Kingdom Brunel for his Great Western Railway have been unearthed near Paddington in west London. Newly excavated by Crossrail as part of the UK's largest archaeological programme, findings include foundations of a 200 metre long engine shed, a workshop and engine turntables. The structures were used for Brunel's famous broad gauge railway, which first ran steam trains through the area in 1838.

The Crossrail archaeology team is documenting the remains using laser scans, creating 3D models of the buildings which date from the 1850s and were levelled in 1906 to make way for a goods storage yard. These records will help historians understand the early development of railways in the UK and the methods of Brunel, widely regarded as one of Britain's greatest engineers.

The engine shed shows evidence of the change from 7ft wide broad gauge tracks used by Brunel's Great Western Railway, to the standard gauge tracks prescribed in an Act of Parliament in 1846 and widely implemented by the 1860s. Brunel initially resisted this change in the so-called 'Gauge Wars'.

### **CROSSRAIL AWARDS LAST RAILWAY SYSTEMS CONTRACT**

**23 September 2014**

Crossrail Limited today announced that it will award the contract for the provision of platform screen doors to Knorr-Bremse Rail Systems (UK) Limited. The award of the platform screen doors contract is the last major railway systems contract to be awarded by Crossrail. The contract covers the installation of full-height platform screen doors at Paddington, Bond Street, Tottenham Court Road, Farringdon, Liverpool Street, Whitechapel, Canary Wharf and Woolwich Crossrail stations. The value of the C631 platform screen door contract is in the region of £28m.